



# Organizational Behavior In Health Care

*Nancy Borkowski*

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The U.S. health care industry continues to grow and change dramatically. With the passage of the Affordable Care Act, the industry has experienced some of the most dynamic changes that health care managers have seen. In the coming years, more system-wide changes will occur as we continue our push forward to achieve value-based health care. Health care managers are quickly learning that what worked in the past may not work in the future. *Organizational Behavior in Health Care, Third Edition* is specifically written for health care managers who are on the front lines every day, motivating and leading others in a constantly changing, complex environment. Designed for graduate-level study, this book introduces the reader to the behavioral science literature relevant to the study of individual and group behavior, specifically in healthcare organizational settings. Using an applied focus, it provides a clear and concise overview of the essential topics in organizational behavior from the healthcare manager's perspective. The Third Edition offers:

- More application examples of the theories and concepts throughout all chapters
- New and updated case studies
- Diversity chapter updated for recent demographic changes affecting the industry
- Contemporary leadership chapter broadened to include collaborative leadership characteristics and skill set

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