



The Problem Solving Journey: Your Guide for Making Decisions and Getting Results

Chris Hoenig

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In an economy where knowledge is power, no one can expect to succeed without the ability to solve problems-to gather information, weigh options, make decisions, and take effective action. Drawing from his practical expertise in information management, Chris Hoenig offers a hands-on guide to the art and science of problem solving-featuring examples of successful problem solvers such as Colin Powell and Lou Gerstner, and leading organizations as diverse as VISA, the Orpheus Chamber Orchestra, and NASA. Using a wide variety of diagnostics, self-assessment tools, and other interactive elements, Hoenig helps you identify your own problem-solving profile and navigate the six dimensions of the problem-solving journey, from "creating the mindset" to "delivering the results." For executives and entrepreneurs, front-line supervisors and project leaders, *The Problem Solving Journey* will be an indispensable resource.

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