

How to Make Collaboration Work: Powerful Ways to Build Consensus, Solve Problems, and Make Decisions

David Straus, Thomas C. Layton



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Collaboration is an everyday practice that many people find to be a frustrating, even exhausting, experience. How to Make Collaboration Work provides a remedy: five principles of collaboration that have been tested and refined in organizations throughout the world. Author David Straus shows that these methods can help any group make better decisions and function more effectively. The five principles are: Involve the Relevant Stakeholders, Build Consensus Phase by Phase, Design a Process Map, Designate a Process Facilitator, and Harness the Power of Group Memory. Each principle addresses the specific challenges people face when trying to work collaboratively, and each can be applied to any problem-solving scenario.

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